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SEP 21 2004

19. (Previously Presented) The system of claim 17, further comprising a component order generator that determines an appropriate supplier that can fulfill an order for a component that is unavailable at the manufacturer, and places an order for the unavailable component with a system of the appropriate supplier.

20. (Original) The system of claim 17, further comprising program code configured to schedule at least one of a product delivery schedule and a component delivery schedule with a shipper system.

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